

2019 JCI Publications & Services



Valuable resources for your health care organization

JCI offers products and services to meet your needs.



Accreditation and Certification

MANUALS, SURVEY PROCESS GUIDES

JCI Accreditation Standards for Hospitals: Including Standards for Academic Medical Center Hospitals, 6th edition (JCIH17) Also available in Hebrew, Indonesian, Bahasa, Italian, Chinese, Japanese, Portuguese, Spanish

- JCI Accreditation Hospital Survey Process Guide, 6th edition (EBJCIHSPG17) Also available in Hebrew, Indonesian, Chinese, Japanese, and Spanish
- JCI Accreditation Standards for Ambulatory Care, 3rd edition (EBJCIAC14)
- JCI Accreditation Ambulatory Care Survey Process Guide, 3rd edition (EBIACSPG14)
- JCI Standards for Clinical Care Program Certification, 3rd edition (EBJCICC14)
- JCI Clinical Care Program Certification Survey Process Guide, 3rd edition (EBICCSPG14)
- JCI Accreditation Standards for Laboratories, 3rd Edition (EBJCIL16)
- JCI Accreditation Laboratory Survey Process Guide, 3rd edition (EBJCILSPG17)
- JCI Accreditation Standards for Home Care (JCICCHC11)
- JCI Accreditation Home Care Survey Process Guide (EBJCIHCSPG12)
- JCI Accreditation Standards for Long Term Care (JCICCLTC11)
- JCI Accreditation Long Term Care Survey Process Guide (EBJCILTCSPG12)
- JCI Accreditation Standards for Medical Transport Organizations, 2nd edition (EBJCIMT14)
- JCI Accreditation Medical Transport Survey Process Guide, 2nd edition (EBJCIMT14)
- JCI Accreditation Standards for Primary Care Centers, 2nd edition. (EBIPC18)

–JCI Accreditation Primary Care Survey Process Guide, 2nd edition. (EBIPCG09)

BOOKS

- Mock Tracers for Ambulatory Health Care, Revised Edition (EBMTAC15)
- Mock Tracers for Behavioral Health Care, Revised Edition (EBMTBHC15)
- Mock Tracers for Home Care, Revised Edition (EBMTHC15)
- The Joint Commission Big Book of Tracer Questions (JCTQ17)
- Medical Staff Essentials (MSE17)
- The Joint Commission Big Book of Checklists (JCCHK16)

ADVISORY SERVICES, EDUCATION

- Accreditation and Certification Preparation
- Accreditation Update
- Foundations of Accreditation
- International Practicum on Accreditation and Quality Improvement
- Policy and Procedure Development and Management Workshop
- Tracer Methodology Training

For details on our upcoming education programs, see page 5.

For more information on a publication or service, visit jointcommissioninternational.org and type the item number or product name into the search bar.

Communication, Leadership, and Staffing

BOOKS

- Improving Communication During Transitions of Care (EBHCTC10)
- The Essential Guide for Patient Safety Officers, 2nd edition (PSOH12)
- From Front Office to Front Line: Essential Issues for Health Care Leaders, 2nd edition (FOFL11)
- Strategies for Creating, Sustaining, and Improving a Culture of Safety in Health Care, 2nd edition (SIHCS17)

PERIODICALS

- The Joint Commission Journal on Quality and Patient Safety (www.jointcommissionjournal.com)

ADVISORY SERVICES, EDUCATION

- Policy Development and Management Workshop
- Leadership in Quality Certificate Program
- Quality Management and Patient Safety Diploma Program



Facility Management and Safety

BOOKS, WORKBOOKS

- Emergency Management in Health Care: An All-Hazards Approach, 3rd edition (EMHC16)
- Planning, Design, and Construction of Health Care Facilities, Revised 3rd edition (PDC15)
- Infection Prevention and Control Issues in the Environment of Care, Revised 3rd edition (IPIEC15)
- Environment of Care Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition (ECME17)
- Environment of Care Risk Assessment (ECRA17)

ADVISORY SERVICES, EDUCATION

- Facilities Management Assessment
- Facilities Management Workshop
- Investing for Quality and Growth
- Safe Health Design

Infection Prevention and Control

BOOKS

- Infection Prevention and Control Issues in the Environment of Care, Revised 3rd edition (IPIEC15)
- The APIC/JCR Infection Prevention and Control Workbook, 3rd edition (ICSA16)

OTHER RESOURCES

- Hand Hygiene Buttons: Ask Me If I've Washed My Hands (HHB05). Also available in Spanish



- Hand Hygiene Buttons: Stopping Infection Is In Our Hands (HHB08)
- Hand Hygiene Stickers: Ask Me If I've Washed My Hands (HHB05ST)

ADVISORY SERVICES, EDUCATION

- Infection Control Workshop
- Infection Prevention and Control Assessment
- Infection Prevention and Control Diploma Program
- MDRO (Multidrug-resistant Organism) Prevention
- Quality Management and Patient Safety Diploma Program

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Earn the Gold Seal.



Our education programs offer the ideal opportunity for your organization to learn about the JCI philosophy of patient safety and continuous quality improvement. You will learn the concepts necessary to help you begin your organization's journey, achieve accreditation, and maintain the prestigious Gold Seal of Approval®.

International Practicum on Accreditation and Quality Improvement

- Five-day program for quality managers and survey teams at hospitals and academic medical centers
- **Focus:** How to prepare for JCI accreditation and meet the most challenging standards

Accreditation Update for Hospital Standards

- Two-day program for quality managers and survey team leaders at hospitals and academic medical centers
- **Focus:** How to understand and meet new and revised standards

Visit [jointcommissioninternational.org](https://www.jointcommissioninternational.org) for a schedule of upcoming dates and locations.

Medication Safety

BOOKS, WORKBOOKS

- The Nurse’s Role in Medication Safety, 2nd edition (EBNRMS10)

ADVISORY SERVICES, EDUCATION

- Medication Management Assessment
- Medication Management Workshop



Patient Safety

BOOKS, WORKBOOKS

- NEW! Optimizing Patient Flow: Advanced Strategies To Manage Variability To Enhance Access, Quality, and Safety (MPF18)
- The Essential Guide for Patient Safety Officers, 2nd edition (PSOH12)
- Patient Safety Pocket Guide, 3rd edition (PSPG12)
- Root Cause Analysis in Health Care: Tools and Techniques, 6th edition (RCA17)
- The Value of Close Calls in Improving Patient Safety: Learning How To Avoid and Mitigate Patient Harm (EBVNM10)

- Strategies for Creating, Sustaining, and Improving a Culture of Safety (SIHCS17)

PERIODICALS

- The Joint Commission Journal on Quality and Patient Safety (www.jointcommissionjournal.com)

ADVISORY SERVICES, EDUCATION

- Adverse Event Management Technical Assistance
- Quality Management and Patient Safety Diploma Program
- Risk Management Certificate Program

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The Joint Commission Journal on Quality and Patient Safety®

This peer-reviewed publication is dedicated to providing health professionals with the information they need to promote the quality and safety of health care. The editorial board invites original manuscripts on the development, adaptation, and/or implementation of innovative thinking, strategies, and practices in improving quality and safety in health care. Case studies, program or project reports, reports of new methodologies or new applications of methodologies, research studies on the effectiveness of improvement interventions, and commentaries on issues and practices are all considered.

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Quality Improvement

BOOKS

- NEW! Fundamentals of Health Care Improvement: A Guide to Improving Your Patients' Care, 3rd edition (FHCI18)
- NEW! Optimizing Patient Flow: Advanced Strategies To Manage Variability To Enhance Access, Quality, and Safety (MPF18)
- Practice-Based Learning and Improvement: A Clinical Action Improvement Guide, 3rd edition (AG12)
- Root Cause Analysis in Health Care: Tools and Techniques, 6th edition (RCA 17)

ADVISORY SERVICES, EDUCATION

- Essentials in Quality Certificate Program
- Leadership in Quality Certificate Program
- Data Collection and Analysis Certificate Program
- Quality Improvement and Management Workshop
- Quality Management and Patient Safety Diploma Program

PERIODICAL

- The Joint Commission Journal on Quality and Patient Safety (www.jointcommissionjournal.com)



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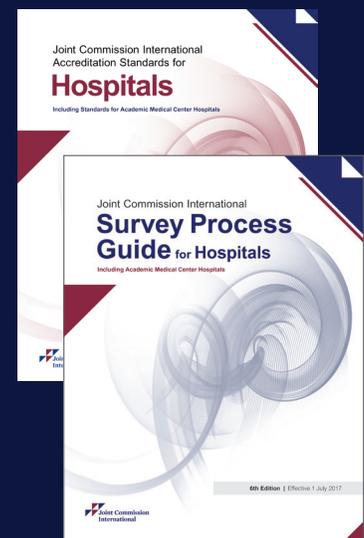
Joint Commission International's

Accreditation Standards for Hospitals, 6th edition

and

JCI Survey Process Guide for Hospitals, 6th edition

Hospitals and academic medical centers can prepare for JCI accreditation with the 6th edition standards and the companion survey process guide.



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