Accreditation Update: Announcing the JCI Survey Analysis for Evaluating Risk® (SAFER™) Matrix

JCI is excited to announce a new, transformative approach for identifying and communicating risk levels of findings cited during surveys. Adopted from The Joint Commission, the Survey Analysis for Evaluating Risk (SAFER) Matrix provides one, comprehensive visual representation of survey findings to help organizations prioritize and focus corrective actions by measuring the likelihood to harm and scope for each measurable element cited. The development of this approach was driven by JCI’s focus on providing its accredited organizations with an on-site and post-survey experience that allows the organization to see areas of noncompliance at an aggregate level—one that shows significant components of risk analysis including the likelihood to harm and the scope of a cited deficiency.

Beginning 5 April 2020 hospitals and academic medical centers that are surveyed for accreditation by Joint Commission International will be provided with a SAFER Matrix within their Final Accreditation Survey Findings Report. All other accreditation programs will begin seeing the SAFER Matrix as part of the survey process, later in 2020.

The SAFER Matrix will be utilized as a tool in the survey process to illustrate potential risk areas at the organization. It will not be used in isolation to drive or determine the application of certain decision rules.

SAFER Matrix Resources

While more information will be provided in the coming weeks, we have provided resources to better familiarize yourself with the transition to the SAFER Matrix approach:

- Brochure
- FAQs

For additional information, please contact jciaccreditation@jcrinc.com.

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