JCI Survey Analysis for Evaluating Risk® (SAFER™) Matrix Expanded to All JCI Accreditation Programs

Joint Commission International (JCI) is excited to announce that The Survey Analysis for Evaluating Risk™ (SAFER™) Matrix will be integrated into JCI’s accreditation survey process for all accreditation programs starting 4 October 2020. Previously offered to Hospitals and Academic Medical Centers, the SAFER Matrix has been included as part of the accreditation survey process for all remaining JCI accreditation programs including:

- Ambulatory Care
- Home Care
- Laboratories
- Long Term Care
- Medical Transport Organizations
- Primary Care Centers

The SAFER Matrix is JCI’s transformative approach for identifying and communicating risk levels of findings cited during surveys. It provides one, comprehensive visual representation of survey findings to help organizations prioritize and focus corrective actions by measuring the likelihood to harm and scope for each measurable element cited. The development of this approach was driven by JCI’s focus on providing its accredited organizations with an on-site and post-survey experience that allows the organization to see areas of noncompliance at an aggregate level—one that shows significant components of risk analysis including the likelihood to harm and the scope of a cited deficiency.

Beginning 4 October 2020 all health care organizations that are surveyed for accreditation by Joint Commission International will be provided with a SAFER Matrix within their Final Accreditation Survey Findings Report.

The SAFER Matrix will be utilized as a tool in the survey process to illustrate potential risk areas at the organization. It will not be used to drive or determine the application of certain decision rules.

For more information, please visit www.jointcommissioninternational.org/accreditation or contact jciaccreditation@jcrinc.com.

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