

Validation Survey Policy

Purpose. The purpose of the accreditation or certification program validation survey is to evaluate the effectiveness of JCI accreditation's external evaluation process as part of its internal quality improvement program.

Policy. JCI accreditation periodically evaluates the validity and consistency of its external evaluation process and the results are used to make improvements. The validation survey may include, but is not limited to, the following activities:

- 1) Review postsurvey reports to determine the number and type of changes made by the JCI accreditation to ensure the final survey findings cited the appropriate standard/measurable element and are consistent with the JCI accreditation scoring and documentation guidelines and decision rules.
- 2) JCI accreditation staff observe the on-site accreditation/certification survey process to validate that the survey team conducted the survey according to the approved JCI accreditation policies, activities, methodology, and strategies.
- 3) JCI accreditation staff observe surveyor performance during on-site accreditation/certification surveys to validate that the team reviewed sufficient number, sources, and types of information, data and evidence of compliance to ensure a rigorous, accurate outcome.

Procedure. A new, same-size survey team conducts a second survey within 30 days of the original survey to validate inter-rater reliability between the two teams and the survey outcome. The new surveyors/team has similar characteristics to the original team and uses the same methodology, activities, and process for the same number of days.