



September 2018

JCI is pleased to announce the accreditation of the JCI Standards for Primary Care, 2nd Edition from the International Society for Quality in Healthcare (ISQua)



ISQua's international accreditation program is an external evaluation program that assesses the standards of organizations that establish requirements and set benchmarks in healthcare safety and quality. ISQua 'accredits the accreditors' and their evaluation program allows organizations, such as JCI, to demonstrate that their standards, as well as surveyor training program and accreditation program meet international best practice

requirements.

The JCI accreditation standards for primary care are comprehensive standards that address quality and safety for healthcare organizations that provide services related to health promotion, disease prevention, health maintenance, counseling, patient education, and diagnosis and treatment of acute and chronic illnesses in a variety of primary care settings.

Click [here](#) to learn more or to purchase your copy of the manual.

JCI concludes successful educational classes in India



JCI delivered three-day educational classes titled The JCI Way in Mumbai (1-3 August) and New Delhi (6-8 August), marking the first time JCI has provided programs of this sort in India.

During The JCI Way, nearly 60 students learned the foundational elements of health care quality and JCI's accreditation principles through a combination of lectures and group discussions.



Two New JCI Education Programs, One Annual Favorite in October

JCI has developed two brand new specialized education programs, offering advanced training in either quality skills or tracer methodology, and both programs are being offered in October.

In Dubai, the first-ever [Quality Skills Course](#) is scheduled for 14-16 October. This new JCI education course guides participants through the essential aspects of quality improvement, providing the tools, knowledge, and step-by-step processes for conducting improvement projects. This program is led by noted expert Kathryn Leonhardt, MD. Participants can earn DHCR CPD credits for this course as well. Click [here](#) to learn more or to register.

In Singapore, the new [Advanced Tracer Training](#) program debuts 17-19 October. This is the first comprehensive JCI-designed course in tracer methodology to help individuals uncover and correct hidden patient safety problems before they harm patients. This 3-day workshop allows participants to refine their skills as they perform elements of a tracer under the supervision of a JCI expert. Tracers are the best compliance-measuring tool JCI offers – don't miss this opportunity! Click [here](#) to learn more or to register.

Also, a few open seats still remain for one of JCI's most popular programs, the Singapore Accreditation Update, 15-16 October. This is one of the last chances in 2018 to attend this program and learn what to expect on your 6th edition hospital survey. Click [here](#) to learn more or to register.

Prepare for JCI Accreditation

Buy a JCI standards manual, survey process guide, or standards eBook package and get **25%** off of your next JCI publications purchase*

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*25% off valid until 1 November 2018.

Excludes *The Joint Commission Journal on Quality and Patient Safety*®.



University of Illinois at Chicago (UIC) MBA students visit JCI Corporate Headquarters

Students earning their MBA from University of Illinois-Chicago took time out to visit the JCI offices to learn more about patient safety and JCI accreditation.



Pictured: The JCI team with University of Illinois at Chicago (UIC) MBA Students

Visit JCI at the International Forum on Quality and Safety in Healthcare (ISQUA)



Stop by JCI at booth #2 during ISQUA in Kuala Lumpur, 23-26 September to learn about our products and services. Don't miss the presentation by Claudia Jorgenson, JCI's Director, Standards Development, Interpretation, and Clinical Operations, titled "Using Robust Process Improvement® (RPI®) to Develop Criteria for Determining Submission of a

Strategic Improvement Plan (SIP) in Place of a Follow-up Survey when a Decision Rule (DR) is Not Met” on Tuesday, 28 September, at 10:30 a.m.

Also, see our poster presentation “Adjusting Decision Rules for JCI Accreditation Program for Hospitals, 6th Edition.”

Join us for a complimentary webinar on 26 September



JCI Principal Consultant Judith Moomjian will present a complimentary webinar titled, “Preparing for Clinical Care Program Certification (CCPC)” on 26 September. She will discuss how JCI’s Certification program for hospitals and academic medical centers can bring high value patients to your facility. This webinar is ideal for already accredited JCI organizations. Click [here](#) to register for this complimentary webinar.

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