



November 2018

Join us at an upcoming education event

The [Tokyo Practicum \(3-7 December\)](#) is the final program on the 2018 JCI education calendar, and still has a few spaces remaining. Register today – don't miss this unique face-to-face learning opportunity! Click [here](#) to find out more or to register for this event.

Also, the first program on the 2019 calendar has been posted: [Prague Foundations of Accreditation \(14-16 May 2019\)](#). New to JCI Accreditation? Or new to a JCI-accredited organization? This is the introductory course for you. And, as a bonus, this program will include content regarding ambulatory care accreditation, particularly on the new 4th edition ambulatory standards, which publish 1 January 2019. Click [here](#) to find out more or to register for this event.

Watch for the rest of the 2019 schedule as it is posted on this [page](#) or here in a future issue of [JCInsight](#).

Thanks to everyone who participated in our Accreditation Update and Advanced Tracer Training 15-19 October in Singapore. We appreciate everyone who supported two great educational programs and continued on their JCI quality journey!



Register for an upcoming complimentary webinar



JCI Principal Consultant Judith Moomjian will present a complimentary webinar titled, "Getting the Board on Board: Leadership Commitment to Quality Improvement and Patient Safety" on 20 November. During this webinar you will learn how leaders can be actively involved in the accreditation process and how you can customize your organization's path to the Gold Seal of

Approval.

Click [here](#) to register for the 20 November webinar.



JCI Principal Consultant Francine Westergaard will present a complimentary webinar titled, "Are you ready for JCI survey? Best practices for policy development and implementation" on 21 November. This webinar is ideal for organizations considering international accreditation.

Click [here](#) to register for the 21 November webinar.

Go beyond JCI Accreditation with Clinical Care Program Certification (CCPC)






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REMINDER: JCI Accredited Organizations – Reports no longer being emailed

In an effort to enhance the security of documents shared with health care organizations, JCI is no longer sending Final Survey Findings Reports through email. You can find the Survey Finding Report on JCI Direct Connect under the "Survey" tab. Please note, only the Survey Coordinator and the CEO, designated as

Security Administrators, are automatically assigned security rights to view the Survey Findings Report. The Security Administrators can change the Security rights for other contacts in your organization if others need access to the Survey Findings Report. Changes to the security rights can be made by the Security Administrators on the “**Security Access**” tab of JCI Direct Connect.

Use the following link to access JCI Direct Connect:

<https://customer.jointcommissioninternational.org/>

- Enter JCI Direct Connect with the user name/login and password issued to you. Please note: your user name is always the email address on file with JCI Direct Connect.
- If you have forgotten your password, click “Forgot Password” in the HELP CENTER box and create a new password.
- Once you have accessed JCI Direct Connect, go to “Survey” tab and click on “Survey Findings Report.”

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