



May 2018



6th Edition In-Depth: **Staff Health and Safety – Second Victim**

Each month we highlight a section of the new 6th edition hospital standards. This series of articles provides a closer look at areas of concern for JCI-accredited hospitals and any health care organization focused on patient safety and quality improvement.

Standards SQE.8.2: *The hospital provides a staff health and safety program that addresses staff physical and mental health and safe working conditions.*

The health care environment is fast-paced, frequently changing, and can be very stressful. Care givers are often faced with many difficult situations that can be both emotionally and physically challenging. Despite health care organizations and health care practitioners working hard to improve the safety of patient care, adverse and sentinel events continue to occur. When a patient suffers an adverse event, many people are affected — the patient, his or her family, and the health care practitioner. The patient's and family's needs become the priority for the health care organization, however the health care practitioner most directly involved in the event may be emotionally traumatized and experience effects that may last for months or even years. The health care practitioner becomes the “second victim” of the adverse or sentinel event.

Click to [here](#) to read the full article.

Jakarta is the Next Stop for JCI Education

JCI Education will deliver two programs in Jakarta, Indonesia in July 2018. An Accreditation Update is scheduled for 2-3 July and is a great resource for accredited hospitals getting ready for their 6th edition on-site survey. For those newer to JCI, Foundations of Accreditation (4-6 July) is a 3-day immersion in JCI requirements, its survey, and the principles of quality improvement. We hope you can join us for



these two events!

Click [here](#) to learn more about the Jakarta Accreditation Update.

Click [here](#) to learn more about the Jakarta Foundations of Accreditation.

JCI's Standards for Ambulatory Care, 4th Edition, is Coming in January 2019



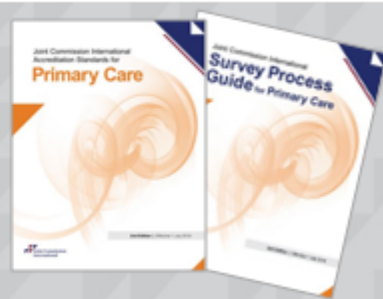
JCI's 4th Edition of the Ambulatory Care Standards is planned for publication on 1 January 2019 with an effective date of 1 July 2019. As part of the development of a new edition of the standards manual, focus groups are conducted with participants from Joint Commission International (JCI) accredited health care organizations.

The purpose of the focus groups is to offer customers an opportunity to provide feedback on the current set of standards and changes they would like to see in the upcoming revisions of the standards. Focus group participants are asked specific questions that are designed to encourage candid, open discussion of opinions with other participants. This method for obtaining feedback allows members of the group to interact and share ideas and perspectives with each other.

Click [here](#) to learn more.

Primary Care Centers can prepare for Joint Commission International (JCI) accreditation with the 2nd edition standards and the companion survey process guide.

BUY NOW



A New Resource for JCI Standards Interpretations is Now Available!



The JCI Standards Development Department is pleased to announce a complimentary resource for standards interpretations and clarifications now available on the JCI website. The resource is a document with answers to frequently asked questions about JCI Hospital Standards and can be accessed by clicking [here](#).

The document is organized by standard number, subject, interpretation question, and the interpretation response. Common topics include patient identification,

marking the surgical site, radiation safety, resuscitation services, monitoring temperature/humidity, sterilization techniques, negative pressure rooms, primary source verification, abbreviations, and many others.

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