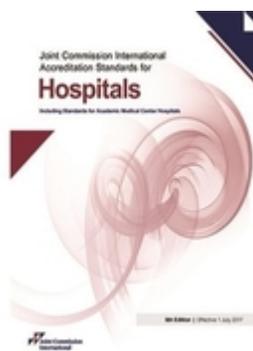


January 2018



6th Edition In-Depth: Planned and Unplanned Downtime (Part 2: Data Recovery Tactics)

Each month we highlight a section of the new 6th edition hospital standards. This series of articles provides a closer look at areas of concern for JCI-accredited hospitals and any health care organization focused on patient safety and quality improvement.

Standard MOI.14: *The hospital develops, maintains, and tests a program for response to planned and unplanned downtime of data systems.*

As discussed in part 1 of the Downtime article, planned or unplanned periods of time during which a computer system, server, or network are unavailable are considered data system interruptions. They are often referred to as “downtime.” Hospitals must have procedures in place for planned and unplanned downtime that include managing data recovery following a downtime episode.

JCI standards do not specify the type of backup systems that must be used, only that there must be backup systems in place. There are various backup systems and recovery tactics that hospitals may include in their downtime plans, such as:

- Disaster recovery systems
- Failover systems
- Data backup systems

Click to [here](#) to read the full article.

New to JCI? We Have Educational Programs for You in 2018

JCI’s first two education events of 2018 offer a range of educational experiences—and pricing—for persons new to the JCI accreditation journey.

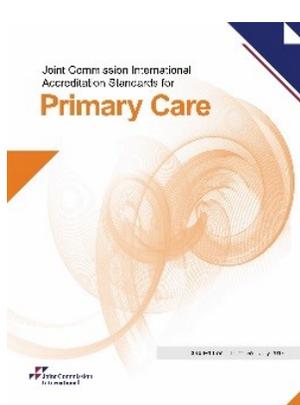


Our **Foundations of Accreditation** event scheduled for [6-8 February in Prague](#) provides a three-day classroom experience that gives attendees a detailed overview of JCI's accreditation process including the basics of continuous quality improvement. This event's discounted price makes it an essential primer for anyone looking for an affordable introduction to JCI principles and practices.

Our **International Practicum** is a five-day immersion in JCI education and our first practicum of 2018 will take place in [Singapore 2-6 April](#). The practicum provides all the classroom content of the Foundations course and much more—including JCI survey simulations at local JCI-accredited hospitals.

Check our [events calendar](#) for more information on these events and come back frequently—we have many more coming in 2018.

JCI's Accreditation Standards for Primary Care, 2nd Edition Now Available



Joint Commission International Accreditation Standards for Primary Care, 2nd edition, provides the basic requirements for primary care center accreditation throughout the world. JCI standards define the performance expectations, structures, and functions that must be in place for a primary care center to be accredited by JCI.

Our primary care standards are divided into three main sections:

- Community Involvement and Integration
- Patient-centered Services
- Health Care Organization Management

Within each section, standards are separated into chapters, which is new to the second edition. Chapter titles are aligned with other JCI standards manuals for easy identification of similar requirements across health care settings.

Each standard includes an intent statement that describes the rationale for the standard and measurable elements that are the specific requirements of the standard. In addition to the standards chapters, the second edition includes eligibility requirements, a summary of key accreditation policies, glossary, and an index.

Click [here](#) to order your copy of the new Primary Care Standards Manual.

The *JCI Primary Care Survey Process Guide, 2nd edition*, will be available soon.

Visit JCI Experts at Arab Health 29 January – 1 February



JCI President and CEO Paula Wilson will present “High Reliability in Healthcare – Getting to Zero Harm” during the Quality Management Conference on 31 January at 9:30 a.m.

She will also take part in a panel discussion “Making High Reliability Actionable” during the Quality Management Conference on 31 January at 2:30 p.m.

Stop by stand H1.E39 to learn more about JCI’s products and services. Our Middle East Region team welcomes the opportunity to answer your questions in person.



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