



# JCIInsight

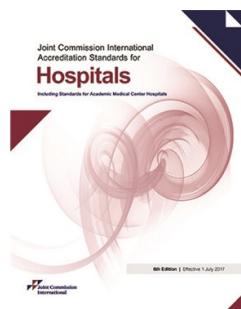
The Official Newsletter of Joint Commission International



July 2017

## 6th Edition In-Depth: Secure Text Messaging of Patient Orders

*Each month we highlight a section of the new 6th edition hospital standards. This series of articles provides a closer look at areas of concern for JCI-accredited hospitals and any health care organization focused on patient safety and quality improvement.*



Standard COP.2.2: The hospital develops and implements a uniform process for prescribing patient orders.

JCI's 6th edition Hospital Standards requires hospitals to develop and implement a uniform process for prescribing patient orders. New to Standard COP.2.2 in the 6th edition, hospitals that allow text messaging of patient orders must ensure a secure text messaging platform and monitor the process of communication for clarification when questions arise.

Hospitals are not required to allow text messaging of patient orders; however, if they choose to allow it, the expectation is that the hospital meet the applicable requirements in COP.2.2. The goal is to ensure patient safety and maintain patient confidentiality and data security.

Click [here](#) to read the full article.

## Take a look inside the JCI Practicum

If you have not attended a JCI Practicum and you or your organization are new to JCI accreditation, then please consider the Practicum as the first or next step in your JCI educational process. The Practicum gives participants five days of classroom and practical education in the mechanics and culture of JCI accreditation. Attendees return to their organizations better equipped to start or continue their JCI accreditation journey. Practicums are scheduled for [Tokyo](#) and [Dubai](#), and space is still available for both events. [Watch this video](#) for more insight on what the JCI Practicum can mean to you and your organization.



Already JCI-accredited? For leaders and staff of hospitals already accredited by JCI, get the latest news on JCI's [6th edition Hospital Standards](#) at an Accreditation Update near you. Click [here](#) to learn more about upcoming Accreditation Updates in [Seoul](#), [Buenos Aires](#), and [Dubai](#).

**The Joint Commission  
Journal on Quality and Patient Safety®**

A peer-reviewed publication dedicated to providing health professionals with the information they need to promote the quality and safety of health care.

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## **Reminder: Changes to the JCI Hospital Accreditation Survey Process**

With the publication of the [Joint Commission International Accreditation Standards for Hospitals, 6th edition](#), JCI Accreditation is implementing changes to the survey process in 2017. The intention of these changes is to encourage JCI-accredited organizations to pursue a more effective continuous compliance framework and to align more closely to the patient safety philosophy that lies at the core of JCI's standards.

Reminder: The [6th edition Survey Process Guide](#) is a helpful tool in your JCI survey preparation efforts.

Click [here](#) to learn more.

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## **Come see our leaders speak at an upcoming conference Hospital Management Asia (HMA) – Manila, Philippines**



JCI's President and CEO Paula Wilson will present the opening plenary session at HMA 2017. "Designing the Hospital for Our Future —How Will It Interact with Key Stakeholders: Government, Insurance, Physicians, Patients, and Employees," will take place at the start of the conference Wednesday, 23 August, 9:05 a.m. – 9:30 a.m.

Paula Wilson will also host a CEO Forum at HMA. This forum, called "Emergency Preparedness Responding to Sudden Influx and Outbreak" will take place on Wednesday, 23 August, 2:30 p.m. – 4:00 p.m.



JCI Principal Consultant Thomas Kozlowski will discuss "Ways To Report and Manage Patient Safety Indicators To Improve Hospital Services." Don't miss this special-interest session Wednesday, 23 August, 11:30 a.m. – 1:00 p.m.



JCI's Vice President, Accreditation, Standards, and Measurement Paul Chang will also speak at HMA 2017. His presentation, titled "The Role of Technology in Transforming Hospitals towards High Reliability Organizations," will discuss the part technology plays in eliminating common health care challenges in health care organizations. Don't miss this exciting session Wednesday, 23 August, 4:30 p.m. – 6:00 p.m.

Click [here](#) to learn more about JCI's participation in HMA 2017.

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## International Forum on Quality & Safety in Healthcare (IFQSH) – Kuala Lumpur, Malaysia



JCI's Vice President, Accreditation, Standards, and Measurement Paul Chang and JCI's Director of Standards Development, Interpretation, and Clinical Operations Claudia Jorgenson will make a joint presentation at IFQSH in Kuala Lumpur, Malaysia. The presentation, titled "Lessons from Sentinel Events – Identifying and Resolving Risks at a System Level," will cover the six most frequent root causes of sentinel events. This informative session will take place Friday, 25 August, 4:00 p.m. – 5:00 p.m.

Stop by booth no.13 to learn more about JCI's products and services. Click [here](#) to learn more.

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