

JCIA needs to know key information about organizations to adequately plan for a survey or to ensure that all current services performed are covered by the last accreditation. It is for this reason that keeping the E-app current is of great importance.

There are two Accreditation Participation Requirements (APR) that pertain to providing JCIA with current, factual, and complete information. The first is APR2 “The hospital provides JCI with accurate and complete information throughout all phases of the accreditation process.” The focus for this APR is that the information provided is complete and accurate during the entire accreditation cycle. The definition of *falsification* of information is the fabrication, in whole or in part, of any information provided by an applicant or accredited organization to JCI. Falsification may include redrafting, reformatting, or deleting document content or submitting false information, reports, data, or other materials. An organization can be determined to be At Risk for Denial of Accreditation if this APR is non-compliant.

The next APR is three “The hospital reports within 30 days of the effective date of any change(s) in the hospital’s profile (electronic database) or information provided to JCI via the E-App before and between surveys.” The following are the changes that require notification of JCI:

- A change in hospital ownership and/or name
- The revocation or restriction of operational licenses or permits, any limitation or closure of patient care services, any sanctions of professional or other staff, or other actions under laws and regulations brought by relevant health authorities
- Alteration or changes in use of patient care buildings, construction of new or expansion of patient care buildings, or the occupation of buildings in new locations in the community, to expand the types and volume of patient care services 25% or more than was stated in the hospital’s profile or was not reported as a patient care location in the E-App, or was not included in the scope of the previous accreditation survey
- Intentional expansion of the hospital’s capacity to provide services in the absence of new, renovated, or expanded facilities by 25% or greater, as measured by patient volume, scope of services, or other relevant measures
- The addition or deletion of one or more types of health care services, such as addition of a dialysis unit or discontinuation of trauma care
- The hospital has merged with, consolidated with, or acquired an unaccredited site, service, or program for which there are applicable JCI standards.

Again, this notification is important so that the upcoming survey has the appropriate amount of days and surveyors to assess all areas of the organization and also so new services that were not reviewed, that could pose a risk to patients, are reviewed before the next survey. There has been an increase of new services and/or programs being found during the organization’s orientation to surveyors. Please review the APR section in the Standards manual or contact your Account Executive for more information.