



April 2016

### **JCI Conducts Standards Focus Groups around the Globe**

The JCI Standards Development team conducted focus groups in March and April 2016 with accredited hospital leaders and others to get their thoughts and recommendations for revisions to the hospital standards. This important feedback will help guide development of the 6th Edition Hospital Standards, which will be published 1 Jan 2017 with a 1 July 2017 effective date. Focus groups were facilitated by Director, Standards Development and Interpretation Claudia Jorgenson; Specialist, Standards Development and Interpretation Jessica Gacki-Smith; Managing Director, Middle East Office Ashraf Ismail; and Director, Asia-Pacific Office Joyce Chang, and were held in Mumbai, Delhi, Dubai, Riyadh, Amman, Tel Aviv, Milan, Dublin, Shanghai, Tokyo, Seoul, Taipei, Bangkok, and Singapore.



Pictured: The JCI standards focus group in Jordan



**Organizations looking for guidance** on how to begin their international accreditation journeys should consider attending a Foundations of Accreditation event at any of the following four sites in 2016:

[Amsterdam Foundations of Accreditation](#), 22-24 June

[Jakarta Foundations of Accreditation](#), 10-12 August

[Manila Foundations of Accreditation](#), 15-17 August

[Prague Foundations of Accreditation](#), 17-19 October



### Patient Safety Tip of the Month – Transitions of Care

The oncoming caregiver's responsibilities for care following a handover (also known as a handoff)\*:

1. Performing technical work competently
2. Knowing the historical narrative (relevant patient history and chief complaint)
3. Being aware of significant data or events
4. Knowing what data are important for monitoring changes and their associated levels of uncertainty
5. Managing impacts from previous events
6. Anticipating future events
7. Weighing trade-offs if diagnostic or therapeutic judgments need to be reconsidered
8. Planning patient care strategies
9. Performing planned tasks

Other responsibilities following the handover may include the following:

- Alerting others to the completion of interdependent tasks
- Supervising junior personnel and/or accessing senior personnel
- Identifying warranted and avoiding unwarranted shifts in goals, priorities, plans, decisions, or stances towards key decisions
- Relationship building with peers and other social functions
- Articulating and reinforcing group values
- Protective functions, including supporting other caregivers who are grieving for dying patient
- Involving patients and their family caregivers in decision making

\*Adapted from Patterson E.S., Woods, D.D.: Shift changes, updates, and the on-call model in space shuttle

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