

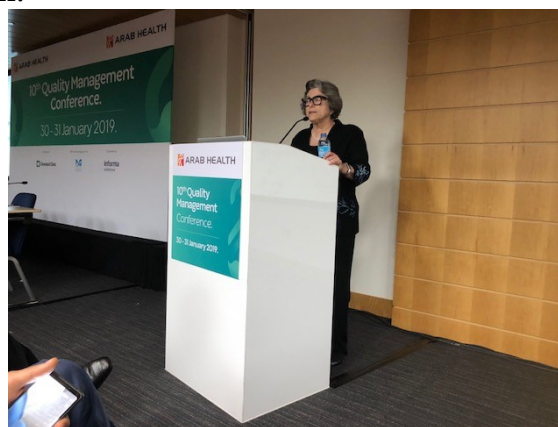


February 2019

On a World Stage Leading Improvement

Paula Wilson, president & CEO, Joint Commission International, presented “Human Improvement: Empowerment, Safe Staffing, and Team Work” at the 2019 Arab Health Quality Management Conference—the largest gathering of healthcare and trade professionals in the Middle East and North Africa region.

Her presentation coincided with the publication of her article “[Do You Have a Culture of High Reliability?](#)” published in the Arab Health Daily Dose, the official conference publication.



JCI Education Continues to Expand; Barcelona Practicum is a First for Europe



The 2019 JCI Education schedule is nearly complete with the addition of its first-ever International Practicum in Europe. The [Barcelona Practicum](#) is scheduled for 4-8 November at Centro Medico Teknon. This is not only the first JCI Practicum in Europe, but it is also the first Practicum ever held exclusively in a JCI-accredited organization. Unlike previous Practicums where participants traveled between hotel and hospital venues, this event offers participants a centralized curriculum at

one of Spain's Goal Seal hospitals. The program will be offered in English with Spanish translation.

Spaces remain for JCI's other educational events, too, including the only [Accreditation Update](#) on the 2019 calendar (Singapore, 2-3 April) and [Foundations of Accreditation](#), which is being offered in a record number of locations.

[Click here](#) to register or find out more about the Barcelona Practicum.

[Click here](#) to see all of JCI's currently scheduled 2019 education programs

Revised Joint Commission International Certificates of Accreditation and Certification

Joint Commission International (JCI) is proud to launch a new, redesigned Certificate of Accreditation and Certification for health care organizations that achieve JCI accreditation or certification based on surveys conducted after 1 January 2019.

This newly designed certificate coincides with the 20th Anniversary of Joint Commission International Accreditation. We are excited to launch this redesign during such a special year.

The new certificates remain the same size as current certificates, so health care organizations can continue to use the frames or displays without interruption. The new certificate features our new JCI branding with a cleaner, more modern design. Below is a sample of the new certificate.



The Joint Commission Big Book of Checklists, 2nd edition

Second Edition of a Doody's 5-Star ★★★★★ Rated Book!

This fully revised and updated second edition of the best-selling Joint Commission Big Book of Checklists includes new and revised checklists, tools, and templates that health care organizations can use and customize. There are checklists for a myriad of tasks, including accreditation preparation, continuous standards compliance, performance improvement and measurement, and more.

Click [here](#) to purchase your copy.



Improve and Sustain Quality and Safety with Help from JCI Experts



Health care organizations around the world turn to JCI Advisory Services* for help with identifying areas for improvement, prioritizing key challenges, and implementing evidence-based practices to improve and sustain health care performance. JCI is ready to work with you and your staff, whether your goal is JCI accreditation, focused improvement in specific clinical areas, or basic process and system improvement.

[Click here](#) to contact a JCI expert today!

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