



December 2018

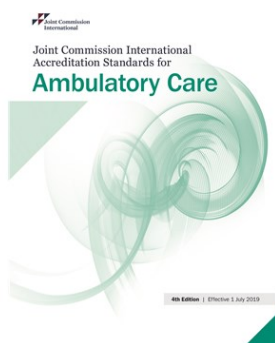
## Joint Commission International Reaches 1,000 Mark



Earlier this year, Joint Commission International (JCI) achieved a significant milestone—the accreditation and/or certification of **1,000** health care organizations in 70 countries. This occasion symbolizes the tremendous commitment to quality care and patient safety of the health care and administrative professionals at international accredited and certified health care organizations. In recent years, more and more institutions have sought JCI Accreditation and/or Certification. As JCI marks this momentous accomplishment, we would like to take the opportunity to look at how we reached this point and thank our customers for their commitment to the pursuit of quality of care and patient safety.

Click [here](#) to view a list of JCI-accredited and certified organizations.

## New and Revised Requirements: JCI Ambulatory Care Standards, 4th Edition



The newest edition of JCI's standards for ambulatory care organizations, *Joint Commission International Accreditation Standards for Ambulatory Care, 4th Edition*, will publish 1 January 2019 and become effective for all ambulatory surveys beginning on or after 1 July 2019.

Changes to the 4th Edition include updated International Patient Safety Goals (IPSGs), the removal of a few standards and measurable elements (MEs), and the addition of new standards and MEs.

Areas of focus in some of the new ambulatory standards include the following:

- Program for chronic disease management
- Diagnostic imaging safety program (MRI safety)
- Laser safety program
- Treatment and testing of dental unit waterlines
- Hemodialysis water distribution system/equipment testing
- Health IT: Copy-and-paste and auto-complete in electronic medical records; confidentiality and security of patient information in electronic communications; and program for response to downtime of data systems

Click [here](#) to purchase your copy of the new 4th Edition JCI Ambulatory Standards.

## Three JCI Foundations Programs Scheduled in Europe

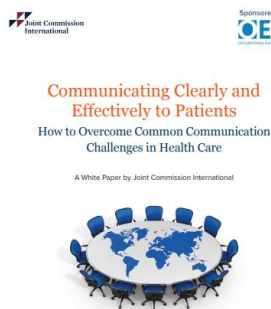


JCI will present three Foundations of Accreditation educational events in 2019 in Europe - [London \(6-8 March\)](#), [Athens \(11-13 March\)](#), and [Prague \(14-16 May\)](#). These are the first official JCI education programs ever held in London and Athens. Prague has been the site of 3 programs between 2016 and 2018.

All three events will focus on foundational principals of accreditation for hospitals and ambulatory care organizations, including details from the new [Joint Commission International Accreditation Standards for Ambulatory Care, 4th Edition](#), which publishes 1 January 2019 and goes into effect for all ambulatory care surveys starting 1 July 2019.

Click [here](#) to register for a Foundations course near you.

## JCI Publishes Guidance on Communicating Clearly and Effectively to Patients



JCI's new white paper "Communicating Clearly and Effectively to Patients: How to Overcome Common Communication Challenges in Health Care" provides an overview of common communication challenges and short comings including the following:

- Inadequate handovers or transitions of care
- Poor discharge planning and inadequate or unclear patient instructions
- Cultural barriers and misunderstandings
- Age-related challenges
- Errors in test results and medical orders

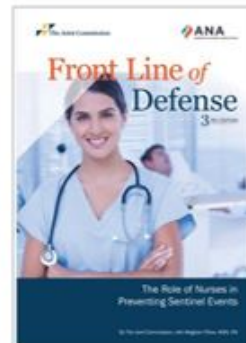
This white paper was written by JCI and sponsored by Occupational English Test (OET).

Click [here](#) to learn more and to download your complimentary copy.

## Front Line of Defense: The Role of Nurses in Preventing Sentinel Events, 3rd edition

This collaborative effort features the work of The Joint Commission and that of the American Nurses Association to celebrate all nurses as advocates for patient safety. It recognizes the nurse's unique role and opportunity to help prevent errors while improving health care for all.

Click [here](#) to purchase your copy.



Happy New Year from  
Joint Commission  
International



© **Joint Commission International** All rights reserved.

\*The use of Joint Commission International (JCI) advisory services is not necessary to obtain a JCI accreditation award, nor does it influence the granting of such awards.

Joint Commission International keeps your email in order to send you information on our products and services. If you no longer wish to receive our informational and promotional emails, you may opt-out of these communications by updating your profile in our [Subscription Center](#). Joint Commission International® (JCI) is a division of Joint Commission Resources, Inc.® (JCR), a wholly controlled, not-for-profit affiliate of The Joint Commission. JCI provides leadership in international health care accreditation and quality improvement. Visit <https://www.jointcommissioninternational.org/> for more information.

[Subscription Center](#)