**Updated June 21, 2018**

# Applying for JCI Accreditation and Certification

### JCI Accreditation

An organization seeking JCI accreditation begins the accreditation process by completing a survey application, or E-App, available electronically at JCI Direct Connect.  The E-App provides detailed information and key statistics that create an organization profile needed for JCI accreditation to manage its accreditation process, develop a contract for survey, and plan the survey agenda and on-site evaluation process.

To begin the accreditation process as a **new applicant**, go to www.jointcommissioninternational.org/achieve-hospitals and submit the "Request More Information" webform. You will then receive an email with a link to register with JCI accreditation. Once your registration has received approval, you will be sent an email with a login and password to JCI Direct Connect, JCI's client portal and the home of E-App.

Hospitals requesting an initial survey should request survey dates when the hospital is confident it will be able to demonstrate a 6-month track record of compliance with the standards at the time of the on-site survey (read more in "Accreditation Preparation").

To begin the accreditation process for **reaccreditation**, go to the JCI website at www.jointcommissioninternational.org and click on the link "JCI Direct Connect" at the top of the page. Use your designated login and password.   Your user name is always the email address on file with JCI Direct Connect.

JCI requires organizations to submit one application for each hospital to be surveyed at minimum 6 months prior to the hospital's requested survey dates. JCI requests that the hospital provides 5 weeks of preferred dates in order of preference during which the survey can be scheduled. This allows JCI the flexibility to assign the most appropriate team of surveyors to your organization.


### Certification

An organization seeking JCI certification begins the process by completing a survey application, or E-App, available electronically at JCI Direct Connect. The E-App provides detailed information and key statistics that create an organization profile needed for JCI accreditation to manage its certification process, develop a contract for survey, and plan the survey agenda and on-site evaluation process.

As organizations applying for JCI certification for the first time (known as *initial applicants*) must also first be accredited by JCI, initial certification applicants can immediately access a complete certification E-App and do not need to be approved for application using an initial registration process tool.

Organizations already accredited and certified by JCI apply for continued certification via E-App on JCI Direct Connect six months prior to the survey dates requested. The organization must notify JCI accreditation within 15 days—or at least 30 days before the scheduled survey date—of any change to the information reported in the survey application.