



Joint Commission International Accreditation and Certification Policies
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Accreditation Renewal Process

Accreditation and Certification Renewal Process

Accreditation

JCI accreditation sends the organization a Request to Re-Survey approximately twelve (12) months before the organization's triennial accreditation due date. The organization is responsible for completing and returning its E-App—JCI's web-based application tool—to JCI accreditation by a specified date. Once the submitted E-App has been reviewed JCI accreditation will send a contract for review and signature. Upon receipt of the signed contract JCI accreditation then schedules the survey. Every effort is made to schedule the triennial survey to occur at the approximate conclusion of the previous three-year accreditation cycle. JCI accreditation will work with the organization and other organizations in the country or region that are also due for surveys to schedule the appropriate survey date(s). An organization's previous accreditation status may remain in effect up to two months after the subsequent full accreditation survey to accomplish any required follow-up. If, during the period of accreditation, JCI accreditation receives information that the organization is substantially out of compliance with current accreditation standards, JCI Accreditation will determine the need to re-survey the organization and/or render a new accreditation decision.

Certification

JCI accreditation sends the organization a Request to Re-Survey before the organization's triennial certification due date. The organization is responsible for completing and returning its E-App—JCI's web-based application tool—to JCI accreditation by a specified date. Once the submitted E-App has been reviewed JCI accreditation will send a contract for review and signature. Upon receipt of the signed contract JCI accreditation then schedules the survey. Every effort is made to schedule the triennial survey to occur at the approximate conclusion of the previous three-year accreditation cycle. JCI accreditation will work with the organization and other organizations in the country or region that are also due for surveys to schedule the appropriate survey date(s). An organization's previous certification status may remain in effect up to two months after the subsequent full certification survey to accomplish any required follow-up. If, during the period of certification, JCI accreditation receives information that the organization is substantially out of compliance with current certification standards, JCI accreditation will determine the need to re-survey the organization and/or render a new certification decision.