



April 2019

## 2018 Top 10 Findings Hospital and AMC Programs Initial and Triennial Surveys



The top ten frequently scored measurable elements from JCI's 6th edition Hospital Standards manual, for initial and triennial surveys are listed in the attached [document](#). The score of partially met and not met are included in the count. There were 230 initial and triennial surveys from January 1, 2018 until December 31, 2018. The Facility Management and Safety Chapter (FMS) and the Prevention and Control of Infections Chapter (PCI) had three measurable elements each. The International Patient Safety Goals (IPSG) had two measurable elements. Hospitals and AMCs preparing for survey should assess their compliance with these measurable elements, as they are proving to be challenging for organizations.

## JCI's Foundations Courses Provide "Roadmap" for Accreditation and Quality Improvement



If your organization is ready to move to the next level of quality and patient safety, join us for one of JCI's many Foundations of Accreditation courses this year. We'll be in Prague, Mumbai, Hyderabad, Ho Chi Minh City, and Jakarta over the next few months!

Discover what makes JCI the world's leader in health care accreditation and how our standards and survey process help organizations all over the world improve the quality and safety of patient care.

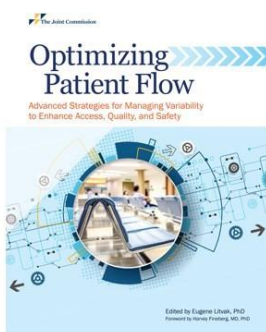
Whether you're seeking JCI's Gold Seal or just working toward overall quality improvement, JCI offers a solid "roadmap" during this Foundations course, which

has proven successful for organizations striving to improve overall patient care. Please [click here](#) to learn more or register for one of our Foundations programs.

For those who have mastered the basics, consider our Advanced Tracers program offered 7-9 of October in Singapore. This three-day program provides a unique experience to participants, allowing them to perform elements of a tracer under the direct supervision of a JCI faculty expert. [Click here](#) for more details.

[Click here](#) to see all JCI's currently scheduled 2019 education programs.

## IHO to Host an Educational Program to Optimize Patient Flow



The Institute for Healthcare Optimization (IHO) is hosting an educational program to guide hospitals, ambulatory centers, and health systems on how to provide high-quality care at low cost. The program is based on Joint Commission Resources' recent book, [Optimizing Patient Flow: Advanced Strategies for Managing Variability to Enhance Access, Quality, and Safety](#) (the book received a **5 Star rating from Doody's Book Review Service**), as well as the previous book *Managing Patient Flow in*

*Hospitals: Strategies and Solutions*, 2nd Edition.

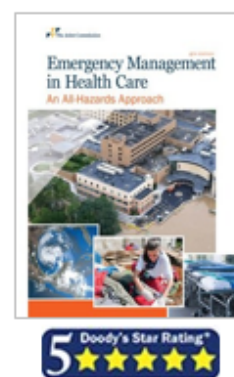
Authors of chapters in these books will serve as program faculty. They include hospital administrators, surgeons, emergency physicians, nurse executives, and physician executives. Faculty will share their experiences in the US, UK, and Canada, and demonstrate how to significantly improve quality and safety, while driving multi-million dollar savings.

The program will take place at the Harvard Club in Boston, MA on September 9-12, 2019. Early and group registration discounts available. Click [here](#) to register.

### Emergency Management in Health Care: An All Hazards Approach, 4th Edition

This is a critical resource for organizations to identify emergency planning needs and to develop an effective level of preparedness to address a range of emergencies. This book targets emergency managers and others involved in planning and implementing an organization's emergency operations plan (EOP) or emergency management plan (EMP).

Click [here](#) to purchase your copy.



## Develop, Implement and Manage a Successful Quality Program

At Joint Commission International, we believe quality patient care starts with well-trained people. If you're ready to take your quality and safety program to a higher level, consider customized training from JCI. A suite of practical, evidence-based



courses that includes international accreditation, the Health Care Quality Management & Patient Safety Program can be tailored to address the unique objectives of your health care organization, ranging from a 1-2 week accelerated course up to a multi-month certificate program.

Click [here](#) to download our Health Care Quality Management & Patient Safety Program brochure.

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