



Foundations of Accreditation



DAY 1

9:00 – 10:00 am	Registration
10:00 – 10:30 am	Welcome, Introductions, and Program Overview
10:30 – 11:00 am	JCI Process 1: Introduction to JCI Standards
11:00 am – 12:00 pm	Patient-Centered Standards Overview
12:00 – 1:00 pm	Lunch
1:00 – 2:00 pm	Organizational Management Standards Overview
2:00 – 3:00 pm	JCI Process 2: The Survey
3:15 – 4:15 pm	JCI Process 3: After the Survey
4:20 – 5:20 pm	Optional Session: Ambulatory Care Accreditation <i>Standard and survey details applicable only to ambulatory care</i>

DAY 2

9:00 – 10:00 am	Tracer Evaluation Method
10:00 – 11:00 am	International Patient Safety Goals
11:15 am – 12:30 pm	Survey Workshop 1: Answering Tracer Questions and the International Patient Safety Goals
12:30 – 1:30 pm	Lunch
1:30 – 2:30 pm	Developing Policies and Procedures
2:45 – 3:45 pm	Introduction to Root Cause Analysis
3:50 – 4:50 pm	Optional Session: Hospital Accreditation <i>Standard and survey details applicable only to hospitals</i>

DAY 3

9:00 – 9:30 am	Accreditation Participation Requirements
9:30 – 10:30 am	Survey Workshop II: Asking Survey Questions
10:45 – 11:45 am	Accreditation: Return on Investment
11:45 – 12:45 pm	Lunch
12:45 – 1:45 pm	Getting Started: Advice for Those Seeking Their First Accreditation
1:45 – 2:00 pm	Closing Remarks
2:15 – 3:15 pm	Open Networking and Individual Discussions

DATES AND LOCATIONS

Ho Chi Minh City
11-13 September 2019

Jakarta
16-18 September 2019

WHAT YOU WILL LEARN

During this three-day interactive educational event, you will learn about JCI's 6th edition hospital standards and new 4th edition ambulatory care standards, the accreditation process and methodology, and the reasons to be JCI-accredited.

WHO SHOULD ATTEND

This is an ideal program for those that are considering JCI accreditation or have recently started their preparations. Hospital and ambulatory care staff will receive the information they need to start or continue their JCI journeys

COST

US \$1,000 per person

TO REGISTER

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Agenda is representative of the content of this program. Actual program agenda subject to change.