

# International Practicum on Accreditation and Quality Improvement



## DAY 1

- Welcome
- Introduction to Joint Commission International and Practicum Overview
- The Process I: Introduction to JCI Standards
- Patient-Centered Standards Overview
- Organizational Management Standards Overview
- The Process 2: The JCI Survey
- The Process 3: After the Survey

## DAY 2

- The Tracer Evaluation Method
- The Survey Simulation
- Challenging Standards
- Group 1: Visit a local tracer demonstration site
- International Patient Safety Goals (Group 2)
- Survey Workshop I: Answering Tracer Questions (Group 2)
- Challenging Standards II (Green Group)

## DAY 3

- Group 2: Visit a local tracer demonstration site
- Survey Simulation Discussion and Reflective Learning (Group 1)
- International Patient Safety Goals (Group 1)
- Survey Workshop I: Answering Tracer Questions (Group 1)
- Group 1: Visit a local tracer demonstration site
- Survey Simulation Discussion and Reflective Learning (Group 2)
- Survey Workshop II: Asking Survey Questions (Group 2)
- Survey Workshop III: Conducting a Tracer (Group 2)

### LOCATION

Singapore, 1-5 April 2019

Presented in English

### WHAT YOU WILL LEARN

During this five-day educational event you will learn about the tangible benefits of JCI accreditation and what it takes to join the ranks of some of the highest quality health care organizations in the world. You will receive practical information about the accreditation process for both hospitals and ambulatory care organizations (including a focus on JCI's 4th edition Ambulatory Care standards).

### COST

US \$3,400 per person

### TO REGISTER

[Click Here](#)








[www.jointcommissioninternational.org](http://www.jointcommissioninternational.org)

All participants     Group 1\* Only     Group 2\* Only     Optional





Agenda is representative of the content of this program. Actual program agenda subject to change.

\*Participants are divided into 2 groups to manage the numbers of persons on Tracer Tours. All participants receive the identical training no matter which group they are assigned to.

## DAY 4

-  Group 2: Visit a local tracer demonstration site
-  Challenging Standards II (Group 1)
-  Survey Workshop II: Asking Survey Questions (Group 1)
-  Survey Workshop III: Conducting a Tracer (Group 1)
-  JCI Accreditation: Return on Investment
-  Developing Effective Policies and Procedures
-  Optional Session: Ambulatory Care Accreditation

## DAY 5

-  Applying Standards to Challenging Situations
-  Advancing Quality and Patient Safety through Continuous Improvement
-  Getting Started: Advice for Hospitals Seeking Their First Gold Seal of Approval®
-  Optional Session: Open Networking and Individual Discussions

 All participants     Group 1\* Only     Group 2\* Only     Optional

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**Begin your Gold Seal journey.  
Click here to register.**

### WHO SHOULD ATTEND

This is an ideal program for hospitals or ambulatory care organizations considering JCI accreditation or preparing for an initial JCI survey, quality managers and appointed survey process team leaders of unaccredited health care organizations; and JCI-accredited organizations who need to train new staff or staff new to accreditation.

### TO REGISTER

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