

Improve and Sustain Quality and Safety

With Help from JCI Experts



Health care organizations around the world turn to Joint Commission International (JCI) Advisory Services for help with identifying areas for improvement, prioritizing key challenges, and implementing evidence-based practices to improve and sustain health care performance. Your organization could be the next to benefit from consultants who are experienced in working with hospitals, academic medical centers, ambulatory and primary care organizations, Ministries of Health, health systems, and much more. JCI is ready to work with you and your staff, whether your goal is JCI accreditation, focused improvement in specific clinical areas, or basic process and system improvement.

Here are some specific specialties that may prove valuable to your organization.

Accreditation and Certification Preparation: Providing a firm foundation

Streamline the process of preparing for surveys with our advisory service designed to help identify, plan, and implement the important steps needed to help you achieve accreditation. JCI advisors will conduct an initial assessment of your organization's readiness for accreditation and help you develop and implement a sustainable quality improvement program. Your leaders and staff will receive a solid grounding in the relevant standards, survey process, and patient safety principles. JCI advisors can also provide your organization with a simulated survey experience to assess survey readiness, whether you're preparing for your first survey or in the middle of your accreditation cycle.

In 2015, JCI consultants worked with leading health care organizations to complete approximately 264 engagements in 38 countries.



Custom Education: Improve by targeting your needs

You can request education on topics of highest interest to your organization, such as policy and procedures, quality improvement, JCI standards and survey process overview, and tracer methodology. JCI educators will work with you to prepare and present a targeted program or workshop on-site. Your clinical staff will learn from experts using educational methods that blend formal presentations and hands-on exercises to improve understanding and comfort level.

Safe Health Design™: Creating safer environments for patients, visitors, and staff

This expert team integrates architectural design with clinical safety and quality methods to help you create physical environments that foster safety, quality, and operational effectiveness. JCI's expert consultants will supplement your planning with evidence-based health design practices and JCI standards. From the vision and design stages to move-in and accreditation survey, specialized advisors work with you through each phase of your renovation or construction project to help embed safe practices into your newly built facility.

Infection Prevention and Control: Enhancing patient safety

Gain the tools, techniques, and education to help you build and sustain comprehensive and effective infection prevention and control programs in your facility. With increased awareness of health care-associated infections (HAIs), the importance of a specialized infection prevention program has never been more crucial. With the help of hands-on coaches, enhance your initiatives and reduce risk for a stronger infection prevention program.

Facilities Management Assessment

Facility safety and emergency preparedness are often overlooked when preparing for accreditation, yet can pose real challenges, especially in older buildings. Let our consultants help you measure your facilities against standards in fire safety, environment of care, emergency preparedness, and other critical areas.

Medication Management: Delivering leading practices

Work with JCI experts to help you understand medication systems, reduce medication errors, improve patient outcomes, enhance productivity, and boost staff performance and confidence. Strengthen your medication management processes by working with JCI advisors to apply medication safety tools and proven global practices.

Performance Improvement

Many health care organizations experience challenges in designing simpler, yet effective performance improvement processes. Our experts can help you zero in on sustainable performance improvement opportunities in key areas while aligning our recommendations with Joint Commission International standards. Offerings include:

- Quality Program Workshops
- Certificate Courses in Quality and Safety
- Health Care Quality Management and Patient Safety Diploma Program
- Infection Prevention and Control Diploma Program

For more information visit www.jointcommissioninternational.org/improve/advisory-services/