

# Industry Services



Your health care clients face demanding times. They are constantly challenged to raise the level of quality care and patient satisfaction while facing daunting cost pressures and decreased resources.

Together we can help. As one of the world's leading authorities in patient safety, Joint Commission International (JCI) is uniquely positioned to work with businesses that provide services to health care organizations in various care settings to address the issues organizations face today.

JCI's team of experts can develop education, training, and materials geared to a value-based environment. We customize the content to specific topics – from medication management and hospital-acquired infections to care transitions – so best-practice education can be delivered to your clients' leaders and staff.

## **Education That Supports Your Clients' Needs and Your Business Goals**

Now there is a clear way to deliver leading-edge education to your health care clients, backed by one of the world's authorities in patient safety and performance improvement.

### **Choose Your Delivery Method**

Our team has the experience and expertise to advise you on ideal formats for learning and how to reach larger audiences with options to help disseminate knowledge and improvement strategies.

This fresh approach to education demonstrates that you are aligned to their mission to improve the health of the patients and communities they serve.

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### **Hot Topics for a Patient-safe Culture.**

JCI experts have developed engaging educational programs focused on:

- Sterile compounding training
- Compliance with new regulatory requirements
- Transitions in care
- Antimicrobial stewardship
- Medication safety fundamentals
- Infection prevention and control
- Operating room sterile processing
- Medication safety and antibiotic resistance
- Reducing HACs
- Pain management
- Secure disposal of hazardous substances

We can customize topics and formats to meet your distinctive needs.

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## Choose The Leader

Working with JCI, you benefit from a trusted global organization that provides innovative solutions across all care settings.

- Joint Commission International is widely recognized as a leader in patient safety and care.
- Subject matter expertise spans a broad range of topics and can be customized to meet your needs.
- Our solutions are grounded in the latest Joint Commission International standards and recognized safety best practices and incorporate validated performance improvement methods and tools.

Let's collaborate to help your clients improve performance in a dynamic, complicated industry.

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“Today’s industry suppliers are choosing to work with JCI to provide critical information, education, and other resources on up-to-date safety practices to help their clients improve care and reduce risk.”

**Marwa J. Zohdy**  
Vice President, Global Consulting  
Services, Joint Commission  
International

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For more information, visit [www.jointcommissioninternational.org/improve/industry-services/](http://www.jointcommissioninternational.org/improve/industry-services/)