



March 17, 2020

Dear JCI Colleagues,

In light of the global COVID-19 pandemic, and the many international travel restrictions in place around the world, Joint Commission International has suspended all on-site health care organization visits (including surveys, consultations, and education activities) as of **16 March, 2020**.

At this time, we do not have an anticipated restart date. All postponed surveys and consultations will occur once we resume operations.

We know this is a very difficult time for all health care providers. Thank you for the work you do every day to support safe and quality health care for all.

Regards,

Paula Wilson
President and Chief Executive Officer
Joint Commission Resources/Joint Commission International
