

Accreditation Eligibility Criteria

Primary Care, 2nd Edition

Any primary care center may apply for Joint Commission International (JCI) accreditation if it meets all the following criteria:

- The primary care center is located outside of the United States and its territories.
- If required by law, the primary care center has a facility license or registration to conduct its scope of services.
- The primary care center provides services addressed by Joint Commission International Accreditation Standards for Primary Care.
- The primary care center identifies its services, indicating which care, treatment, and/or services it provides directly, under contract, or through some other arrangement.
- All current services identified by the center in the survey application are in full operation at the time of the on-site accreditation survey; these primary care services are immediately available for a comprehensive evaluation against all relevant JCI accreditation standards for primary care.
- The primary care center assumes, or is willing to assume, responsibility for improving the quality of its care and services.
- The Primary Care Center provides care, treatment, and/or services to meet the health needs of a defined community, for example, a specific region, district, or neighborhood or the population it serves, such as behavioral health or pediatrics.
- The care, treatment, and services of the Primary Care Center address health promotion, disease prevention, chronic disease management, and may include services such as: school health services, home health services, urgent care services, among others.
- The Primary Care Center is integrated into the community through its participation in communitywide activities; planning with other organizations to address the health needs of the community; and incorporating community members into

Definition of full operation

- The primary care center accurately identifies the following in its electronic application (E-App) at the time of application:
 - All services currently provided. (Those services that are planned and those that begin operations at a later time are not included in the E-app and may require a separate extension survey to evaluate them.)
 - Utilization statistics for primary care center services showing consistent activity levels and types of services provided for at least four months or more prior to submission of the E-App.
- All services identified in the E-App are available for a comprehensive evaluation against all relevant JCI standards for primary care consistent with JCI's normal survey process according to the size and type of center (see, for example, the JCI 2nd edition Primary Care Survey Process Guide), such as
 - tracer activities;
 - medical record review;
 - direct observation of patient care processes; and
 - competency assessment and credentials evaluations.

Contact JCI Accreditation prior to submitting an E-App to discuss the criteria and validate whether the primary care center meets the above criteria for full operation. JCI may request documentation of the primary care center's utilization statistics prior to accepting the E-App or conducting the on-site survey. In addition, JCI will not begin an on-site survey, may discontinue an on-site survey, or may cancel a scheduled survey if it determines the primary care center is not in full operation. Note: If in its reasonable discretion JCI determines that the applicant primary care center does not meet the published eligibility criteria, JCI will not accept the application or will not process the application for accreditation from the primary care center and will notify the primary care center of its decision.