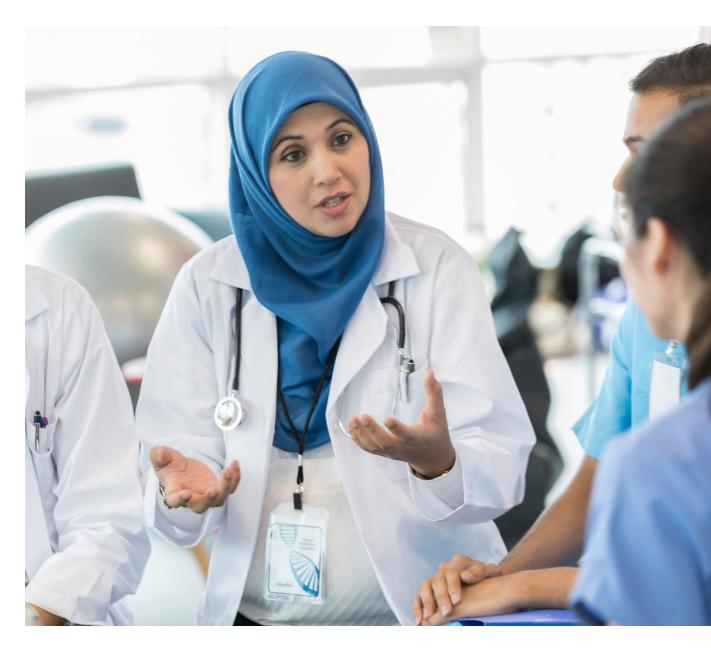
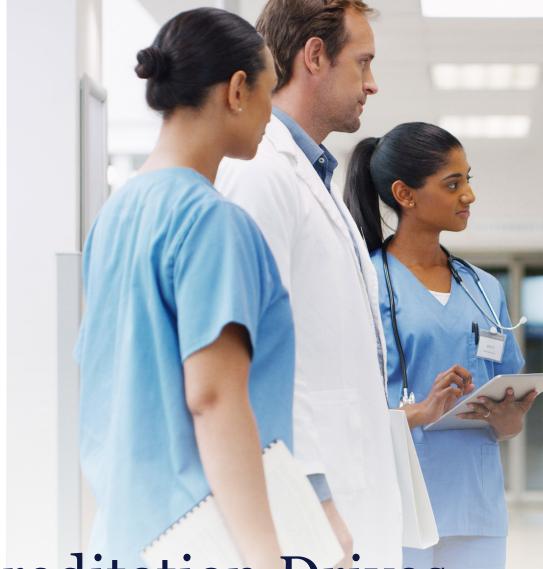


# JCI Accreditation The Gold Seal of Approval

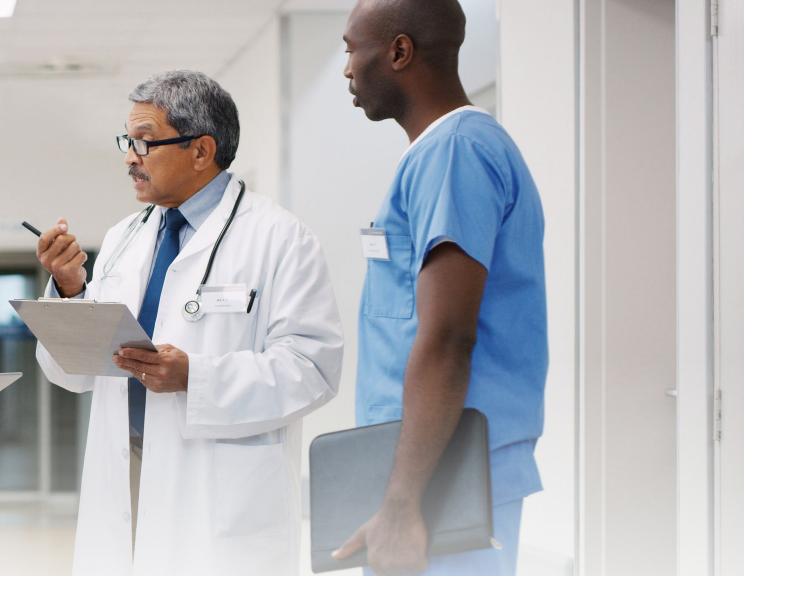


Show the World You Are Dedicated to Health Care Quality and Patient Safety



## JCI Accreditation Drives Operational Excellence

As a health care provider, you strive for consistent, high-quality outcomes and safe patient care. While patient safety is a priority, you still need to manage risks, minimize liabilities, and control costs.



Accreditation from Joint Commission
International (JCI) is regarded by the
international heath care community as a key
benchmark for measuring patient safety and
the quality of care provided by an organization.
Achieving JCI accreditation shows patients that
your health care organization has undergone an
exacting performance assessment and met robust
qualifications in patient safety and health care
quality. JCI is the recognized global leader in
health care, with the largest number of accredited
organizations around the world. This gives JCI a
powerful perspective when it comes to health care
quality improvement and patient safety.

Achieving JCI accreditation may equip you with knowledge and practices to help you continuously improve patient care. It also helps you to seek continuous improvement in the efficiencies of your clinical and operational processes. With comprehensive standards you can trust that JCI will assess key areas of your health care organization. The JCI Gold Seal of Approval symbolizes prestige in the industry, which in turn may help you to hire and retain the most qualified health care professionals.

# Pursuing International Accreditation

Of course, pursuing international accreditation is a big decision—and it requires your entire organization's commitment. The reward for that commitment is the JCI Gold Seal of Approval.





JCI Accreditation can be earned by many types of health care organizations, including the following:



HOSPITALS



LABORATORIES



**ACADEMIC MEDICAL CENTERS** 



LONG TERM CARE



**AMBULATORY CARE** 



MEDICAL TRANSPORT ORGANIZATIONS



HOME CARE



PRIMARY CARE CENTERS

#### Achieving JCI Accreditation may:

- Reduce variability and minimize patient safety risks
- Improve clinical and operational processes and build staff competencies and knowledge of leading practices
- Enable collaboration with JCI surveyors who are highly experienced, expert practitioners from a variety of health care settings. JCI surveyors speak 21 different languages and hail from 6 continents.
- Connect your organization with like-minded health care organizations around the world and facilitate knowledge-sharing and best practices
- Enable differentiation in a competitive health care environment and improve your ability to attract patients



- Strengthen your community's confidence and make a strong statement about your efforts to provide the highest quality services
- Attract, secure, and retain the best talent who are committed to delivering quality care and patient safety

### How can JCI Accreditation help?







## Why Choose JCI?

When you choose JCI as your accreditation partner, you benefit from our decades of expertise. More than 1,000 health care organizations in over 70 countries have achieved the Gold Seal of Approval as JCI-accredited organizations.



We work with tens of thousands of organizations, giving us unmatched insight and expertise into the delivery of health care around the world. By sharing our knowledge, we aim to improve quality and safety and assist health care organizations like yours with public health concerns and challenges.

With JCI as your partner, you are choosing to commit to excellence across the spectrum of care that may elevate your organization into the global elite.

#### HOW IT WORKS

Combining expertise, tools, and documented insights, JCI helps as an organization seeks to provide the highest quality of care while focusing on continuous improvements. The accreditation program was developed by international experts and sets uniform expectations for structures, processes, and outcomes for health care organizations. Each new edition of standards reflects the most current thinking in patient safety practices and concepts to help accredited and nonaccredited organizations uncover their most pressing safety risks and advance their goals for continuous quality improvement.



The JCI standards development process is a collaboration among JCI, accredited organizations, and experts in quality and safety. JCI leverages developments in the science of quality improvement and patient safety as well as experiences of accredited organizations that have used previous hospital standards to improve the safety and quality of care.



JCI's global surveyor team is composed of experienced health care professionals committed to partnering with organizations to help ensure a collaborative and valuable survey. They provide expert advice, guidance, insights, and education during the accreditation process. The requirements include international patient safety goals that highlight problematic areas in health care and describe evidence-based consensus solutions.



Through interviews, observations, and interactions with your organization, our JCI survey team evaluates the effectiveness of your organization's patient safety and quality system. The survey process accommodates and respects specific legal, religious, and cultural factors within a country.



#### **JCI SAFER Matrix**

The Survey Analysis for Evaluating Risk (SAFER) Matrix is JCI's transformative approach for identifying and communicating risk levels of findings cited during surveys. It measures the likelihood to harm and scope for each finding. And it does so in an easy-to-understand way – with one comprehensive visual representation of your survey findings to help you prioritize and focus your corrective actions.

#### **Accreditation Survey Delivery**

There are several options for survey. JCI's survey team can visit your organization in-person and virtually via video. Or it can be a hybrid combination of in-person and video. Current global factors and organizational preferences can help determine which survey model will work best for your health care organization. JCI will work with you to explain the benefits of each and make a recommendation based on your organization's needs.

#### **IEEA recognition**

JCI is accredited by the International Society for Quality in Health Care External Evaluation Association (IEEA). The IEEA provides third-party external evaluation services to health and social care external evaluation organizations and standards developing bodies around the globe. IEEA accreditation provides assurance that the standards, training, and processes used by JCI meet the highest international benchmarks for accrediting bodies.







#### **Accreditation Resources**

JCI offers a variety of advisory services\*, education, and training programs focused on leadership, quality improvement, patient safety, and JCI accreditation preparation, as well as standards manuals and other quality improvement books.

For more information: Visit www.jointcommissioninternational.org/accreditation

<sup>\*</sup>The use of Joint Commission International (JCI) advisory services is not necessary to obtain a Joint Commission International Accreditation award, nor does it influence the granting of such awards.



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