

# General Eligibility Requirements

## Overview

Clinical Care Program Certification (CCPC) provides an evaluation of a clinical program that delivers care to a defined patient population. Certification is designed to evaluate the acute or chronic disease management and clinical care programs provided by hospitals, ambulatory care, home care, and long term care centers. Certification is not connected to an organization's accreditation status, although if an organization has one or more clinical care programs eligible for certification, the organization must first achieve accreditation by Joint Commission International (JCI) to be eligible for subsequent certification.

### ***Types of Programs Certified***

JCI CCPC evaluates the programs that provide clinical care directly to participants of the program and meet the eligibility requirements. Examples of programs may include, but are not limited to, acute myocardial infarction, heart failure, primary stroke, asthma, chronic obstructive pulmonary disease, pain management, palliative care, low back pain, chronic depression, and HIV/AIDS.

### ***Eligibility Requirements for CCPC Survey***

Any clinical care program that is provided in association with a JCI-accredited organization is eligible to apply for JCI certification if the following requirements are met:

- The program is appropriately designed and implemented for the population served.
- A minimum of 25 patients have met the program's eligibility requirements and have been managed under the program's selected clinical practice guidelines prior to CCPC application.
- The program has been in operation for at least four months prior to CCPC application.
- The program can demonstrate at least a four-month track record of consistent compliance with all of the JCI standards prior to CCPC application.
- Clinical practice guidelines used are evidence based and are sponsored and supported by the auspices of medical specialty associations, relevant professional societies, public or private organizations, government agencies, or other authoritative sources.
- The performance measures selected for the program meet the following requirements:
  - Performance measures selected are appropriate and consistent with the program's intent and/or clinical practice guidelines.
  - The program has collected four months of data for the selected performance measures at the time of submitting the application.
  - The program has monitored at least four performance measures at the time of submitting the application.

### ***Certification as a Specialty Center for Specialty Hospitals That Are JCI Accredited***

A specialty hospital that is JCI-accredited and meets specific eligibility requirements may apply for certification as a Certified Specialty Center for the specific specialty provided. **For example**, a JCI-accredited hospital that treats only cancer patients may apply for certification as a Certified Cancer Center. Similarly, a

JCI-accredited hospital that only performs joint replacement may apply for certification as a Certified Joint Replacement Center.

### ***Eligibility Requirements for a Specialty Center Certification Survey***

Any specialty hospital that is JCI accredited is eligible to apply for JCI certification as a specialty center if the following requirements are met:

- The specialty hospital is accredited under the JCI standards for hospitals.
- The hospital specializes in care for a specific patient population, such as cancer, neurology, or mental health.
- The hospital must have served a minimum number of patients at the time it submits its application to JCI.
- Every patient must be managed under an approved clinical practice guideline prior to Specialty Center Certification application.
- To qualify as approved, the clinical practice guidelines used must be evidence based and sponsored and supported by the auspices of medical specialty associations, relevant professional societies, public or private organizations, government agencies, or other authoritative sources.
- The specialty hospital can demonstrate at least a four-month track record of consistent compliance with all of the JCI standards for CCPC prior to certification application.
- A minimum of at least four performance measures must be selected for each of the clinical practice guidelines and must meet the following requirements:
  - Performance measures selected are appropriate and consistent with the clinical practice guideline
  - The specialty hospital has collected four months of data for each of the selected performance measures
  - The specialty hospital has monitored at least four performance measures for each clinical practice guideline