

Volume 3, Issue 3

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Two JCR Books Available in Korean

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Korean translations of two best-selling books from Joint Commission Resources are now available for order:

Front Line of Defense: The Role of Nurses in Preventing Sentinel Events, 2nd edition

This book focuses on the hands-on role nurses play in the delivery of care and their unique opportunity and responsibility to identify potential sentinel events. Topics include preventing medication and transfusion errors, as well as preventing suicide, falls, and treatment delays. New chapters address wrong-site surgery perinatal injuries or death, and injuries or death due to criminal events. Learn how to:

- Better recognize the root causes of specific sentinel events
- Identify strategies to prevent sentinel events from occurring
- Overcome obstacles in the areas of staffing, training, culture of safety, and communication among the health care team

Nurses' hands-on role in the delivery of care gives them a unique opportunity and responsibility to identify the potential for sentinel events. Because of their front-line position within the systems and processes where breakdowns can cause sentinel events, nurses especially need practical information about prevention strategies. *Front Line of Defense* devotes chapters to nine categories of sentinel events:

- Operative and post-operative errors and complications
- Medication errors
- Transfusion errors
- Falls
- Infant abductions and release to wrong families
- Injury or death in physical restraint
- Injury or death following elopement
- Suicide
- Treatment delays

Each chapter is full of examples of sentinel events and “near misses” within a variety of health care settings.



JCI Links

To purchase the Korean translation, click [here](#).

To purchase the English version, click [here](#).

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Benchmarking in Health Care: Finding and Implementing Best Practices

Benchmarking is one of the most powerful tools available today for health care organizations to identify areas for improvement and to implement change. *Benchmarking in Health Care: Finding and Implementing Best Practices* provides a step-by-step guide to the different types of benchmarking and their application to health care; tips on finding and screening benchmarking partners; guidelines on collecting and analyzing benchmarking data; and tips on avoiding common benchmarking mistakes.



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