

# Eligibility Requirements

## Hospitals and Academic Medical Center Hospitals

Any hospital may apply for Joint Commission International (JCI) accreditation if it meets all the following criteria:

- The hospital is located outside of the United States and its territories.
- The hospital is currently operating as a health care provider in the country, is licensed to provide care and treatment as a hospital (if required), and, at minimum, does the following:
  - Provides a complete range of acute care clinical services—diagnostic, curative, and rehabilitative.
  - In the case of a specialty hospital, provides a defined set of services, such as pediatric, eye, dental, and psychiatry, among others.
  - For all types of hospitals, provides services that are available 365 days per year; ensures all direct patient care services are operational 24 hours per day, 7 days per week; and provides ancillary and support services as needed for emergent, urgent, and/or emergency needs of patients 24 hours per day, 7 days per week (such as diagnostic testing, laboratory, and operating theatre, as appropriate to the type of acute care hospital).
- The hospital provides services addressed by the JCI fifth edition hospital accreditation standards.
- The hospital assumes, or is willing to assume, responsibility for improving the quality of its care and services.
- The hospital is open and in full operation,\* admitting and discharging a volume of patients that will permit the complete evaluation of the implementation and sustained compliance with all the JCI fifth edition hospital accreditation standards.
- The hospital meets the conditions described in the “Accreditation Participation Requirements” (APR) section of the JCI fifth edition hospital accreditation standards.

The applicant academic medical center hospital must meet each of the criteria above in addition to the following three criteria:

- 1) The applicant hospital is organizationally or administratively integrated with a medical school.
- 2) The applicant hospital is the principal site<sup>†</sup> for the education of both medical students (undergraduates) and postgraduate medical specialty trainees (for example, residents or interns) from the medical school noted in criterion 1.
- 3) At the time of application, the applicant hospital is conducting academic and/or commercial human subjects research under multiple approved protocols involving patients of the hospital.

\*Definition of *full operation*:

- The hospital accurately identifies the following in its electronic application (E-App) at the time of application:
  - All clinical services currently provided for inpatients and outpatients. (Those clinical services that are planned and thus not identified in the E-App and begin operations at a later time will require a separate extension survey to evaluate those services.)
  - Utilization statistics for clinical services showing consistent inpatient and outpatient activity levels and types of services provided for at least four months or more prior to submission of the E-App.
- All inpatient and outpatient clinical services, units, and departments identified in the E-App are available for a comprehensive evaluation against all relevant JCI standards for hospitals consistent with JCI's normal survey process for the size and type of organization (see, for example, the JCI fifth edition hospital survey process guide), such as
  - patient tracer activities, including individual patient and systems tracers;
  - open and closed medical record review;
  - direct observation of patient care processes;
  - interviews of patients; and
  - interviews with medical students/trainees.

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**Note:** Contact JCI Accreditation prior to submitting an E-App to discuss the criteria and validate whether the hospital meets the above criteria for “in full operation” at least four months or more prior to submitting its E-App and at its initial survey. JCI may request documentation of the hospital’s utilization statistics prior to accepting the E-App or conducting the on-site survey. In addition, JCI will not begin an on-site survey, may discontinue an on-site survey, or may cancel a scheduled survey when it determines the hospital is not “in full operation.”

†*Principal site* means the hospital provides the majority of medical specialty programs for postgraduate medical trainees (**for example**, residents or interns) and not just one specialty, as in a single-specialty hospital (**for example**, an ophthalmologic hospital, dental hospital, or orthopedic hospital).

**Note:** If in its reasonable discretion JCI determines that the applicant hospital does not meet the published eligibility criteria, JCI will not accept the application or will not process the application for accreditation from the hospital and will notify the hospital of its decision.